CONTACT DETAILS FOR TRAIN OPERATING COMPANIES

Chiltern Railways
Customer Services
Banbury ICC, Merton Street
Banbury OX16 4RN

c2c
Freepost ADM 3968
Southend
SS1 1ZS

First Capital Connect
Freepost RRBR-REEJ-KTKY
PO Box 443
Plymouth PL4 6WP

First Great Western
Customer Services Team
Freepost SWB 40576
Plymouth PL4 6ZZ

Heathrow Connect
Freepost RLRZ-TZXE-BYKY
50 Eastbourne Terrace
London W2 6LX

Heathrow Express
50 Eastbourne Terrace
London
W2 6LX

London Midland
PO Box 4323
Birmingham
B2 4JB

London Overground
Overground House
125 Finchley Road
London NW3 6HY

National Express East Anglia
Customer Relations Office,
Norwich Station, Station App.,
Norwich NR1 1EF

Southeastern
PO Box 63428
London
SE1P 5FD

Southern
PO Box 277
Tonbridge
Kent TN9 2ZP

South West Trains
Overline House
Blechynden Terrace
Southampton SO15 1GW

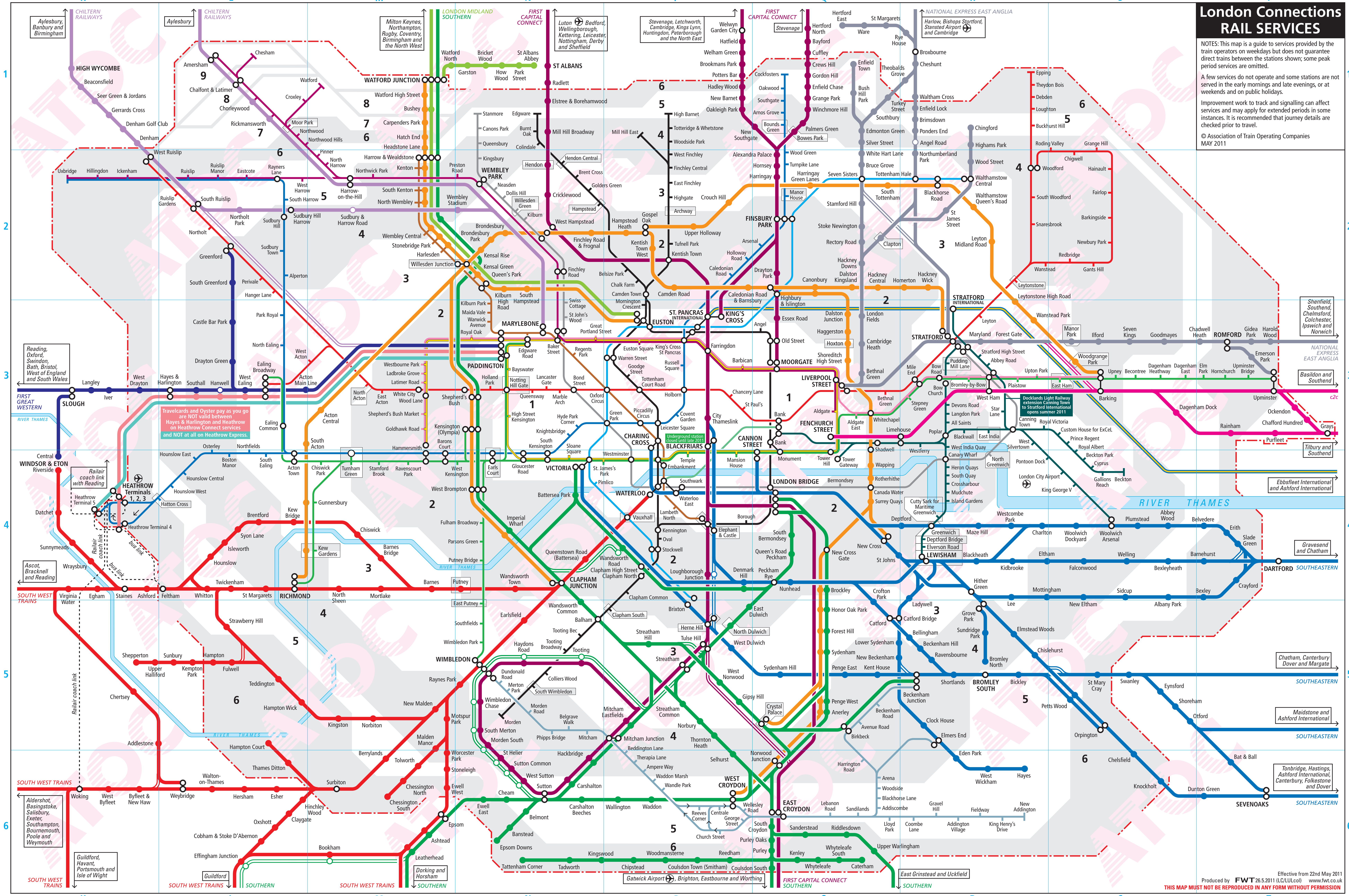
National Rail
Website:
www.nationalrail.co.uk
Call National Rail Enquiries on:
08457 48 49 50
For train times, fares and rail information. All calls are charged at local call rate and may be recorded for quality purposes.
Call TrainTracker™ on:
0871 200 49 50
For up-to-the-minute journey planning for today and beyond. Average calls to TrainTracker cost 10p a minute from a BT fixed phone. Charges from other operators may vary.
Text station name to TrainTracker™ on:
8 49 50
For live departure and arrival times direct to your mobile. TrainTracker texts cost 25p for each successful response (plus usual text costs).
Textphone:
0845 60 50 600

London Underground
Docklands Light Railway
London Tramlink
24-hour Travel Information:
0843 222 1234
For train times and fares. Calls cost no more than 5p a minute from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.
Textphone:
(020) 7918 3015
Website:
www.tfl.gov.uk

Comments on train services should be sent to the relevant
Customer Services Department

Details of train times and fares can be obtained by telephoning
National Rail Enquiries on **08457 48 49 50**
or visiting the website **www.nationalrail.co.uk**

Rail Franchises or Train Company trading names may change during the currency of this publication. Every effort has been made to ensure the information shown is correct at the time of publication: May 2011. It is recommended that journey details are checked prior to travel.



National Rail Train Operating Companies

- Chiltern Railways
- c2c
- First Capital Connect
- First Great Western
- London Midland
- London Overground (managed under contract by TfL)
- National Express East Anglia
- Southern
- Southeastern
- Southeastern high speed
- South West Trains
- Peak hour or limited service routes and/or stations (in Train Company colours)
- Interchange stations
- Bus and coach links

AIRPORT SERVICES:
- Heathrow Connect
- Heathrow Express
- Stations with Airport links

Heathrow Connect is jointly operated by First Group and BAA; Heathrow Express is operated by BAA.

Underground and other services (thinner lines)

- Bakerloo Line
- Central Line
- Circle Line
- District Line
- Hammersmith & City Line
- Jubilee Line
- Metropolitan Line
- Northern Line
- Piccadilly Line
- Victoria Line
- Waterloo & City Line
- Docklands Light Railway
- London Tramlink

Oyster pay as you go and London Fare Zones

Oyster pay as you go fares are available between all stations bounded by the red broken line but NOT including travel on:
- Southeastern high speed
- Heathrow Express
- Heathrow Connect, between Hayes & Harlington and Heathrow.

Fare payable is subject to the time and day when first 'touched in', Zone(s) travelled in and through, and mode(s) of travel used.

Zone 1		
Zone 2	Vauxhall	station in both Zones 1 and 2
Zone 3	Willesden Junction	station in both Zones 2 and 3
Zone 4	Kew Gardens	station in both Zones 3 and 4
Zone 5		
Zone 6	Hatton Cross	station in both Zones 5 and 6
Zone 7	Moor Park	
Zone 8		Travelcards inclusive of Zones 7, 8 and 9 are only available for travel from selected stations – please enquire locally for details
Zone 9		

Travelcards: Travelcards are available in selected combinations of Fare Zones and provide unlimited travel on National Rail, Tube and DLR services within the Zones and on the day(s) for which they are valid. Any valid Travelcard can be used on most London Buses, and when valid for travel in Zone(s) 3, 4, 5 or 6 can be used throughout the London Tramlink network.

Note 1: Travelcards are NOT valid at all on Heathrow Express, or on Heathrow Connect services between Hayes & Harlington and Heathrow.

Note 2: Only Travelcards routed 'Plus High Speed' or 'Any Permitted + HS' are valid on Southeastern high speed services

Day single or return tickets: Ticket prices for journeys between stations within the Fare Zones are determined by the Zones travelled in and through. Different prices apply for journeys wholly between London Overground stations and those that include or permit travel on Tube and/or DLR services. National Rail issued tickets are only valid on London Tramlink services when issued to or from 'TRAMLINK'.

Tickets between any two National Rail stations which have the '✝' symbol shown in the 'Route' section on the ticket, are valid 'via London' and include the cost of transfer between London Mainline terminals and other designated interchanges by Tube, DLR, or National Rail services via City Thameslink.

INDEX TO STATIONS

Abbey Wood S4
Acton Central M3
Acton Main Line L3
Acton Town L3
Addington Village R6
Addiscombe Q6
Addlestone L5
Albany Park S5
Aldgate Q3
Aldgate East Q3
Alexandra Palace Q2
All Saints R3
Alperton L2
Amersham L1
Ampere Way P5
Anerley Q5
Angel Q3
Angel Road R1
Archway P2
Arena Q6
Arnos Grove Q1
Arsenal P2
Ashford (Surrey) K4
Ashtead M6
Avenue Road Q5
Baker Street N3
Balham N5
Bank Q3
Banstead N6
Barbican P3
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Barkingside S2
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Barnes M4
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Belsize Park P2
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Blackhorse Road Q2
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Bond Street N3
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Queenstown Road (Battersea) N4
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Radlett N1
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Rickmansworth L1
Riddlesdown Q6
Roding Valley S1
Romford T3
Rotherhithe Q4
Royal Albert S3
Royal Oak N3
Royal Victoria R3
Ruislip L2
Ruislip Gardens L2
Ruislip Manor L2
Russell Square P3
Rye House R1
St. Albans N1
St. Albans Abbey N1
St. Helier N6
St. James Street R2
St. James's Park N4
St. Johns Q4
St. John's Wood N3
St. Margarets (Hertfordshire) Q1
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St. Pancras International P3
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Seven Kings S3
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Totteridge & Whetstone P1
Tower Gateway Q4
Tower Hill Q4
Tufnell Park P2
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